



**Vukanet**  
**Payment Online Banking**  
Capitec

# Step 1.

## Welcome Email

### Refer to the Welcome Email that is sent to you.

Your **reference** will be **allocated** at the **bottom** of the **email**.

This **reference** is your **customer ID** with Vukanet.

Reference: ABC123



# Step 2.

## Pro Forma Invoice Email

**Refer to the Pro Forma invoice for your reference as customer ID.**

**Use your Customer ID for payment.**

Your **customer ID** consists of the **first 3 letters** of your **first name**, followed by **3 numbers** eg. **ABC123**

Reference: ABC123



# Step 4.

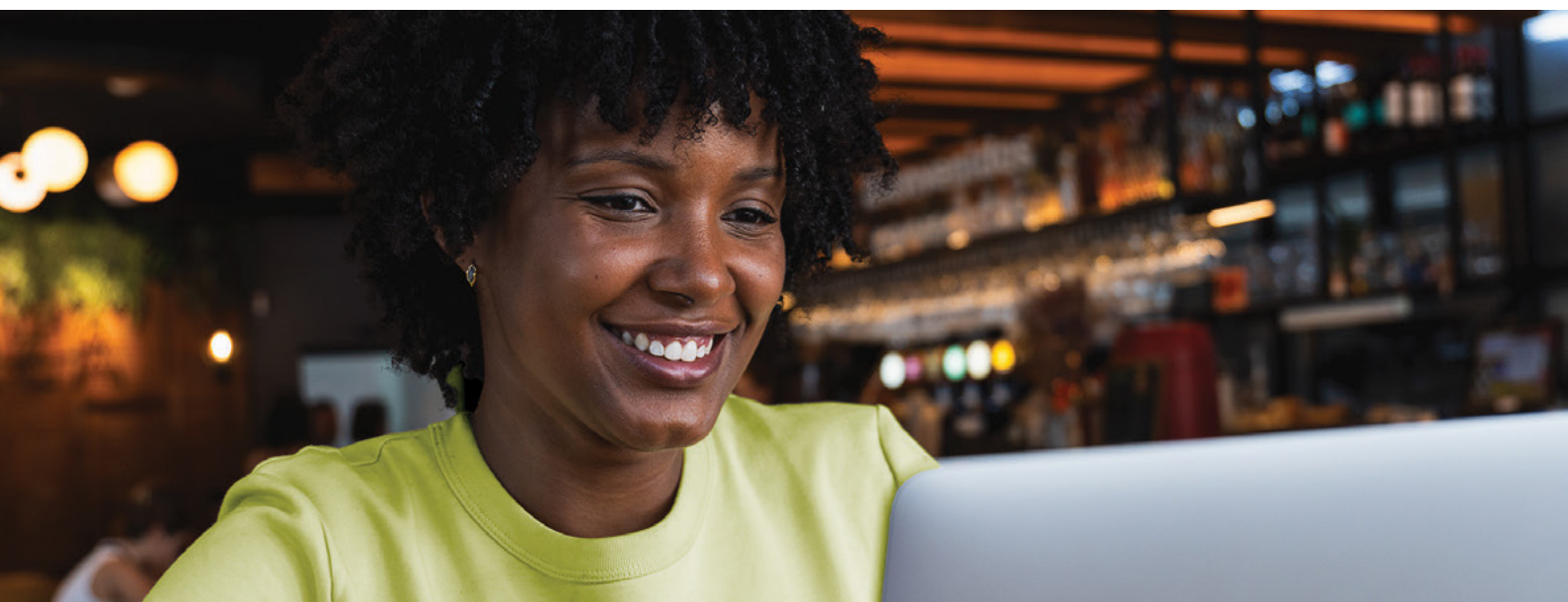
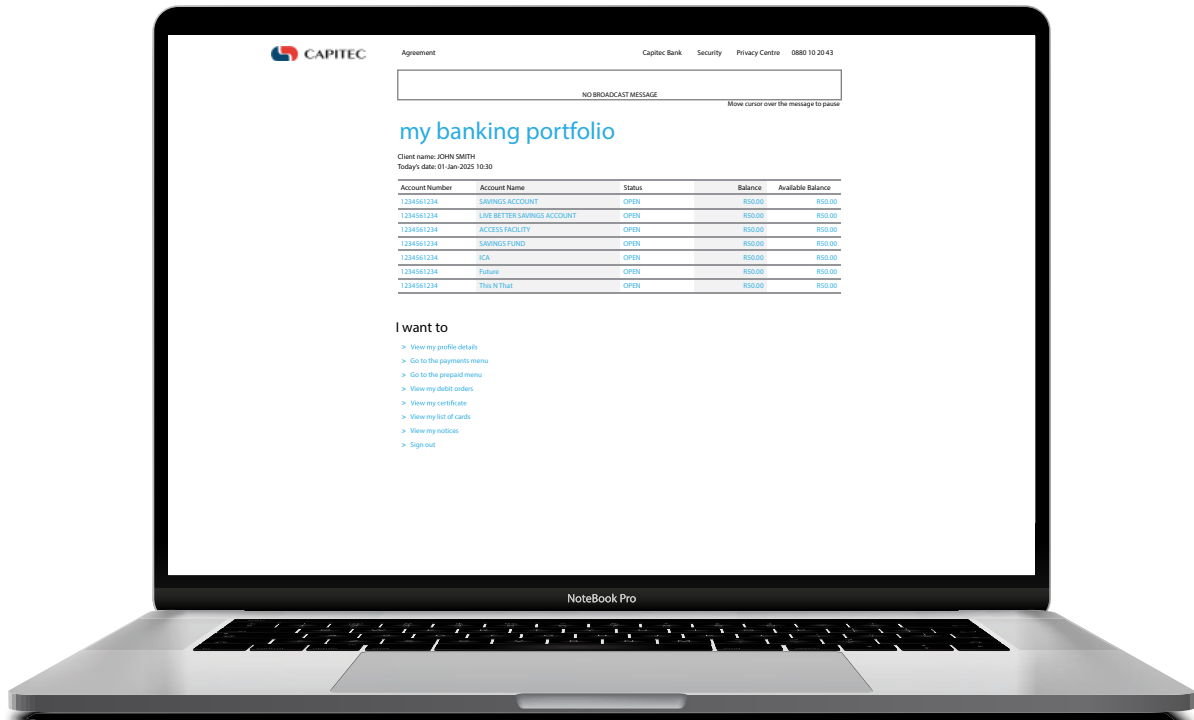
## Log into your bank account



Click on the pay tab



Go to "payments menu"



# Step 5.

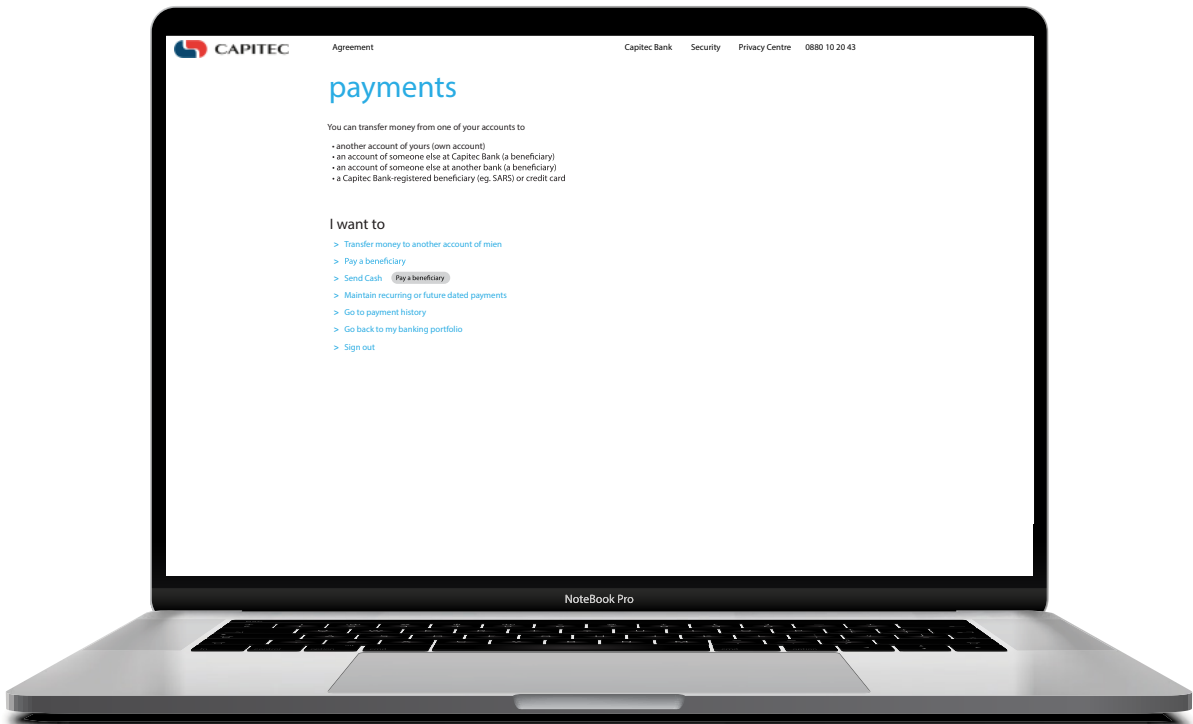
# Add Beneficiary



Scroll down



Click "Pay a beneficiary"

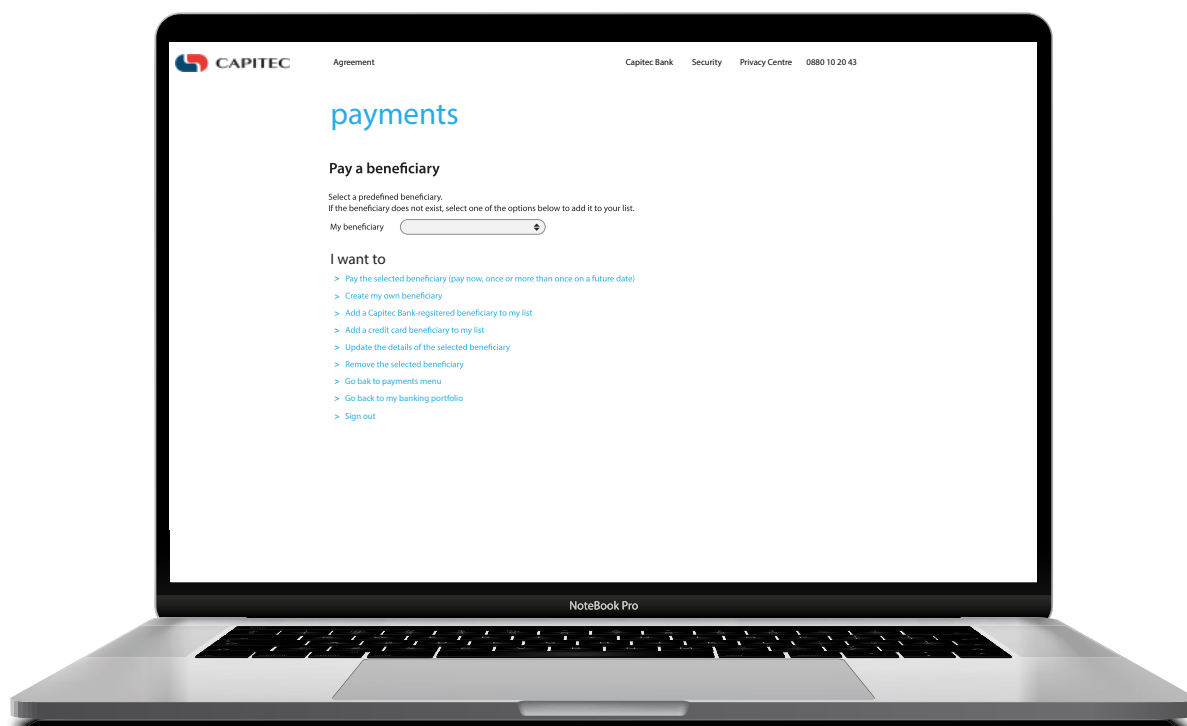


Step  
6.

# Add Beneficiary



Click on "Add a Capitec Bank registered beneficiary to my list"

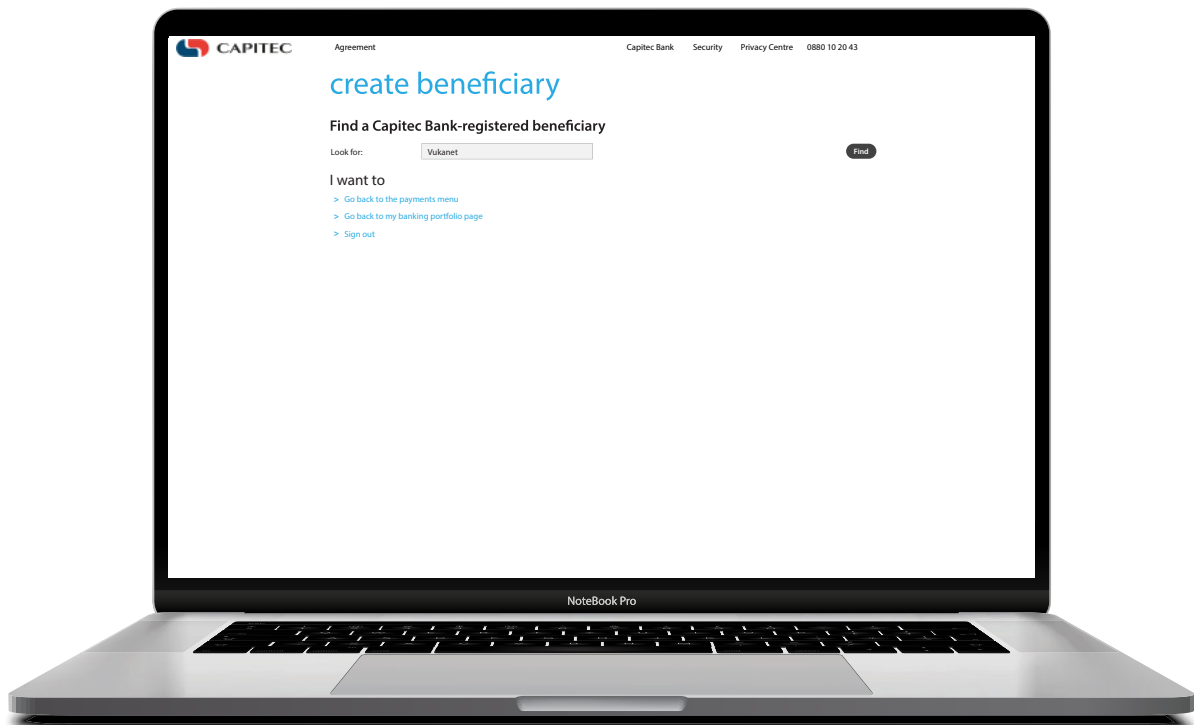


# Step 7.

## Add Beneficiary



Search for Vukanet and click on the “find” tab on the right side

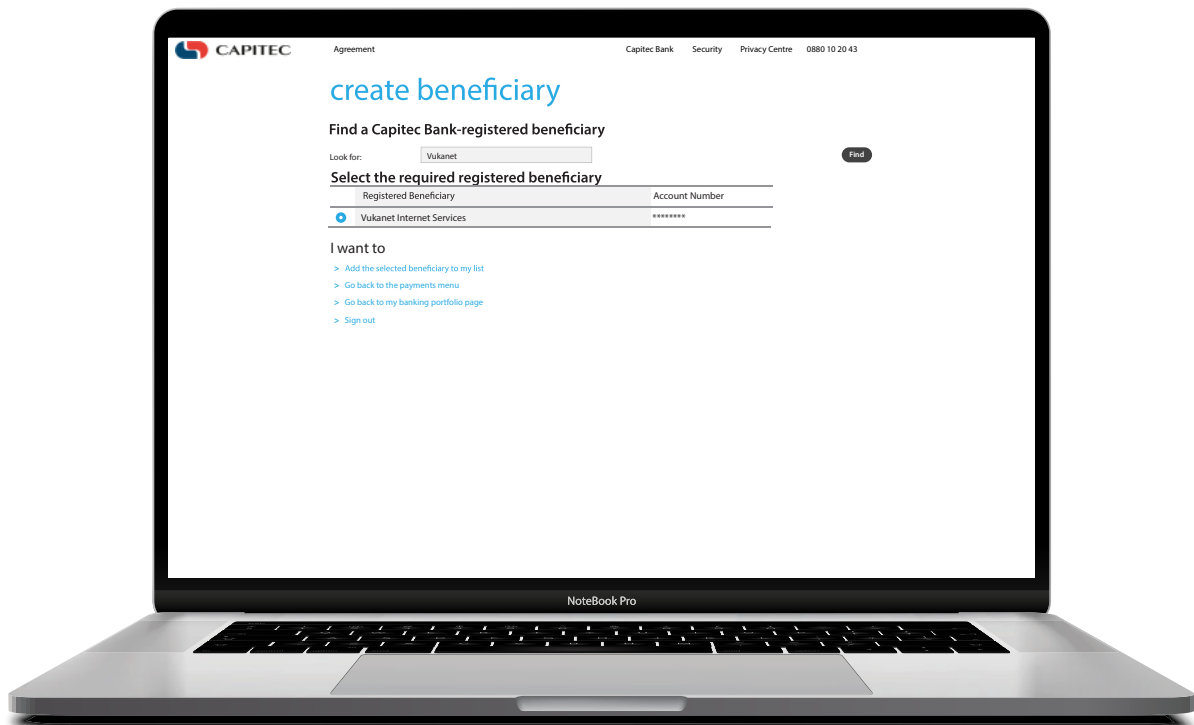


Step  
8.

# Add Beneficiary



Click on, "Vukanet Internet Services"



# Step 9.

## Add Beneficiary



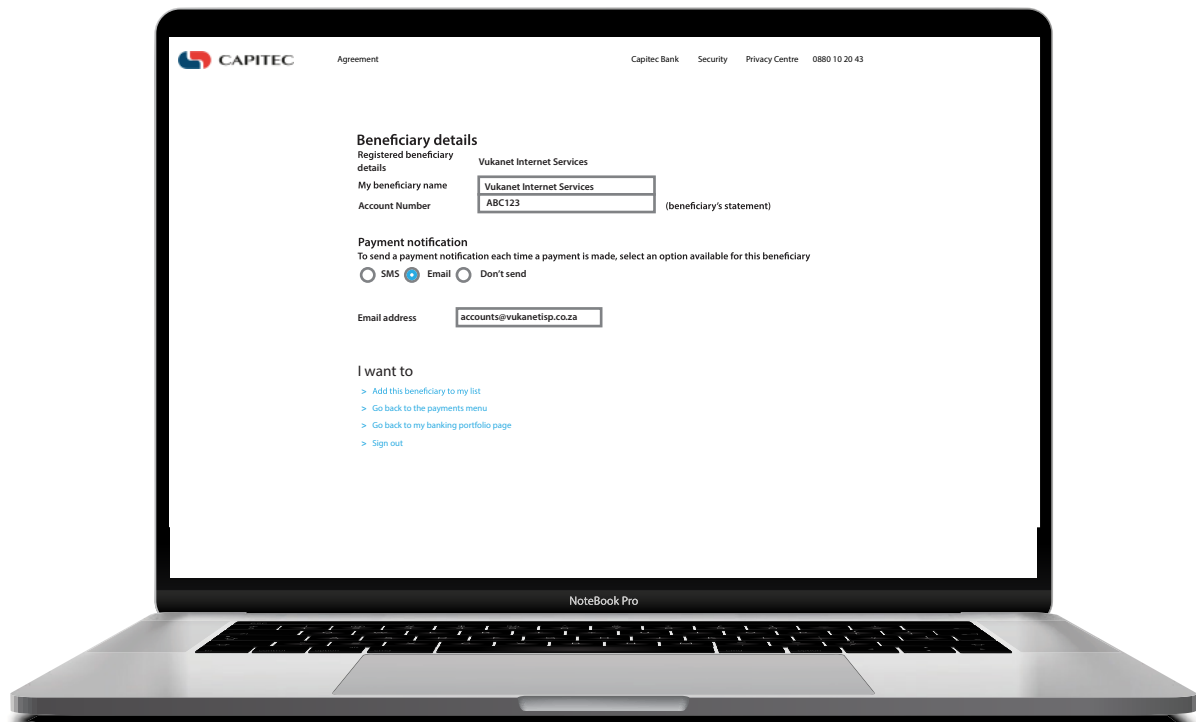
Fill in the details, then use your unique customer ID reference that is given to you on your Proforma Invoice



Please ensure that "Email" is selected as the payment notification method, and that the notification is sent to `accounts@vukanetisp.co.za`



Once details are filled in, click on "Add this beneficiary to my list"

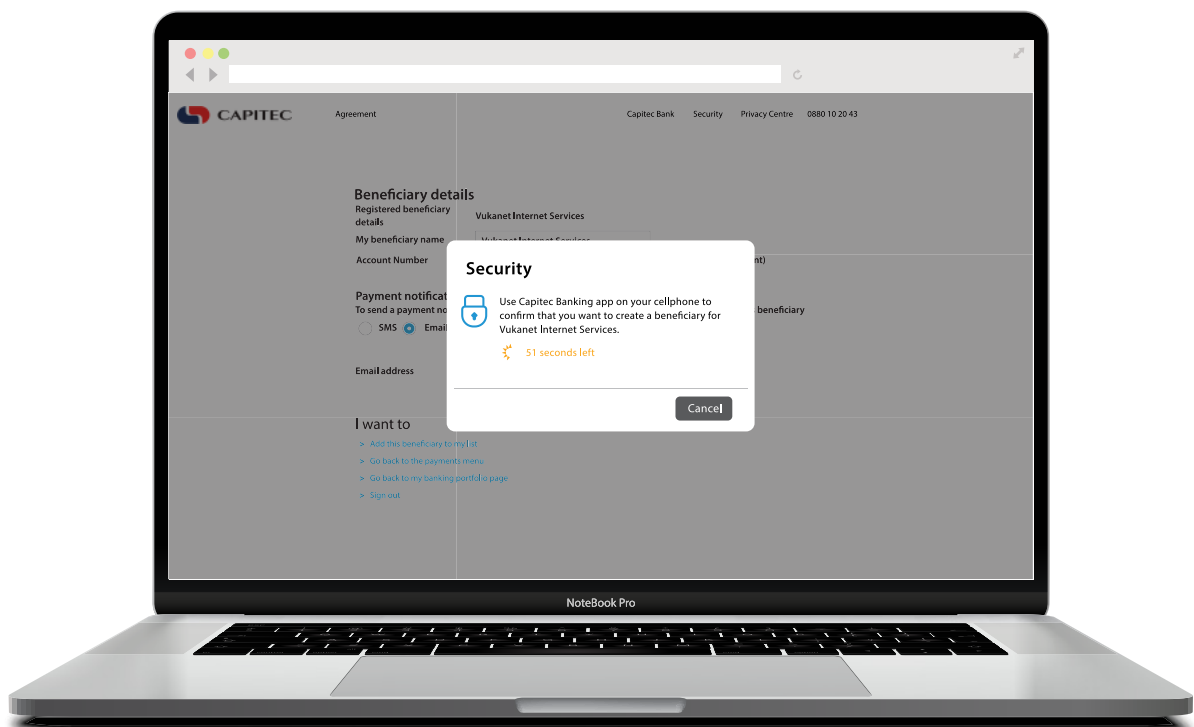


Step  
**10.**

# Add Beneficiary



Confirm using the Capitec banking app

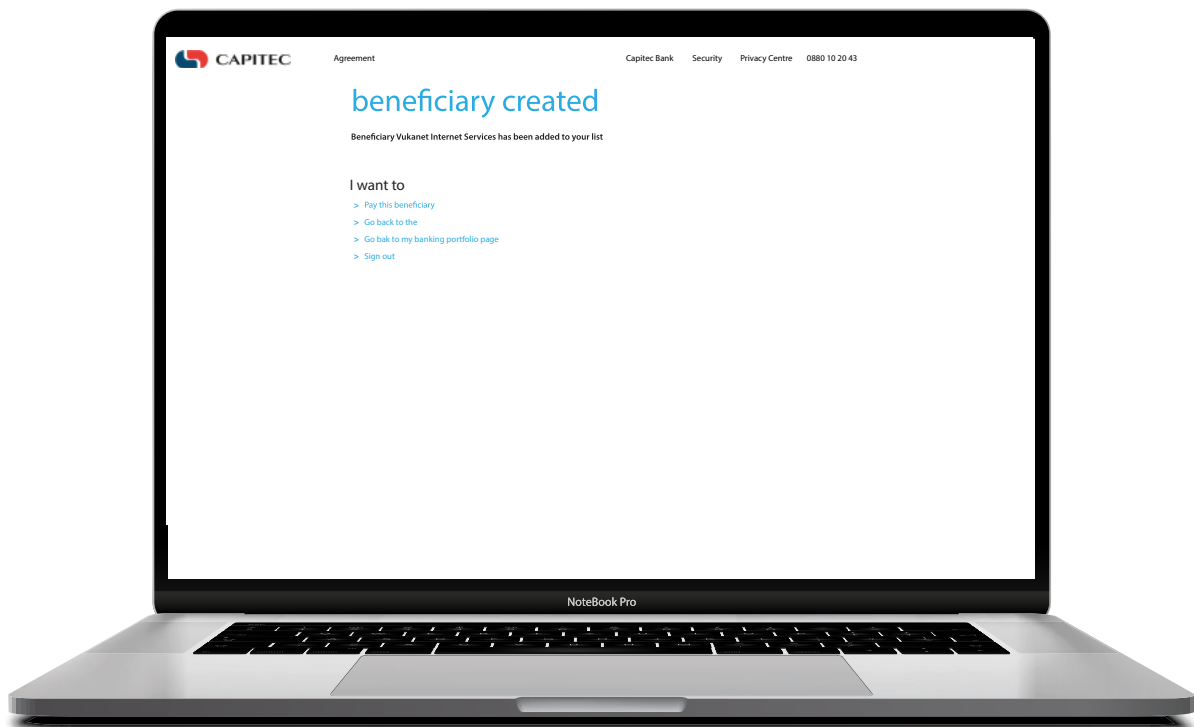


# Step 11.

# Pay



The beneficiary has now been created. Click on "Pay this beneficiary"



# Step 12.

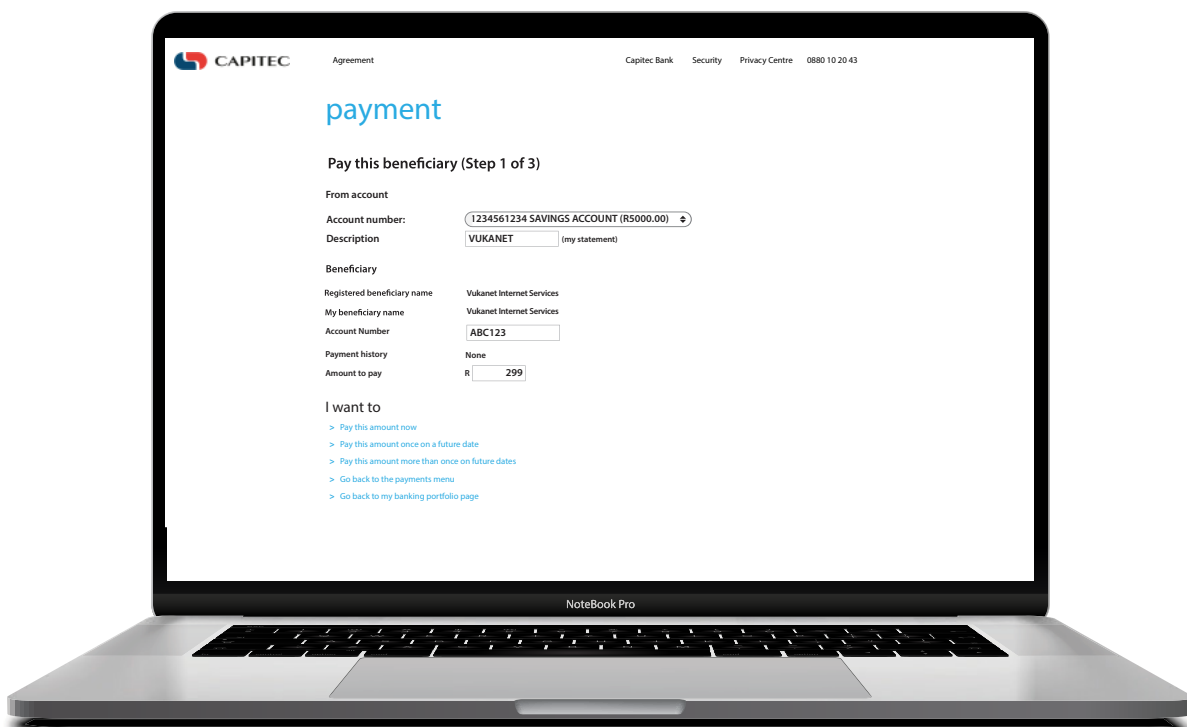
# Pay



Scroll down to “Amount to pay” and fill in the amount on your Pro Forma invoice



Click on “Pay this amount now”

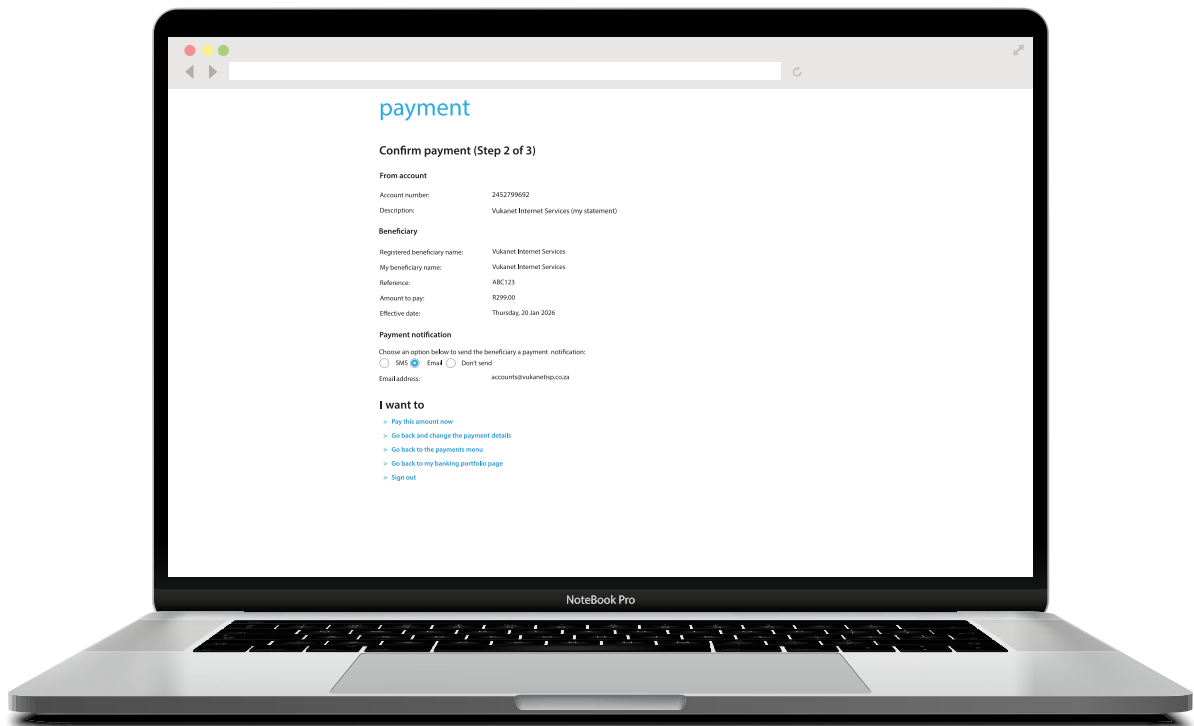


# Step 13.

# Pay



Confirm by clicking "Pay this amount now"

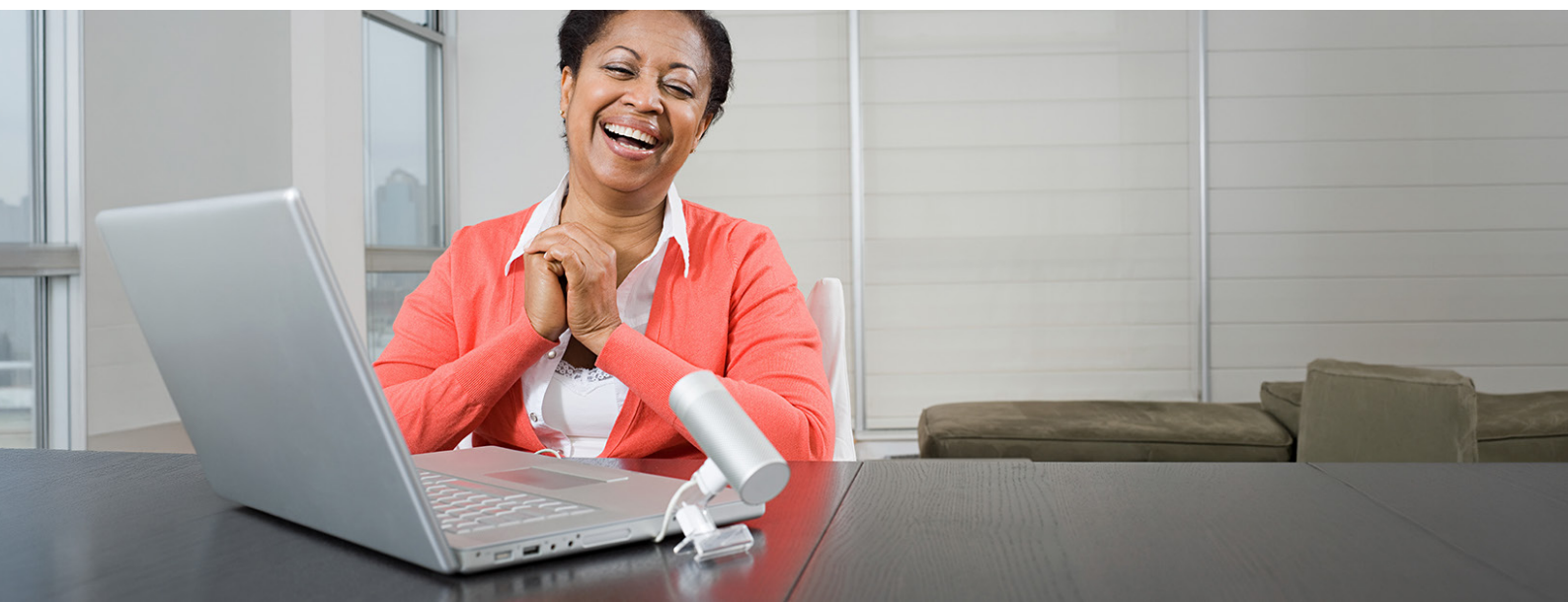
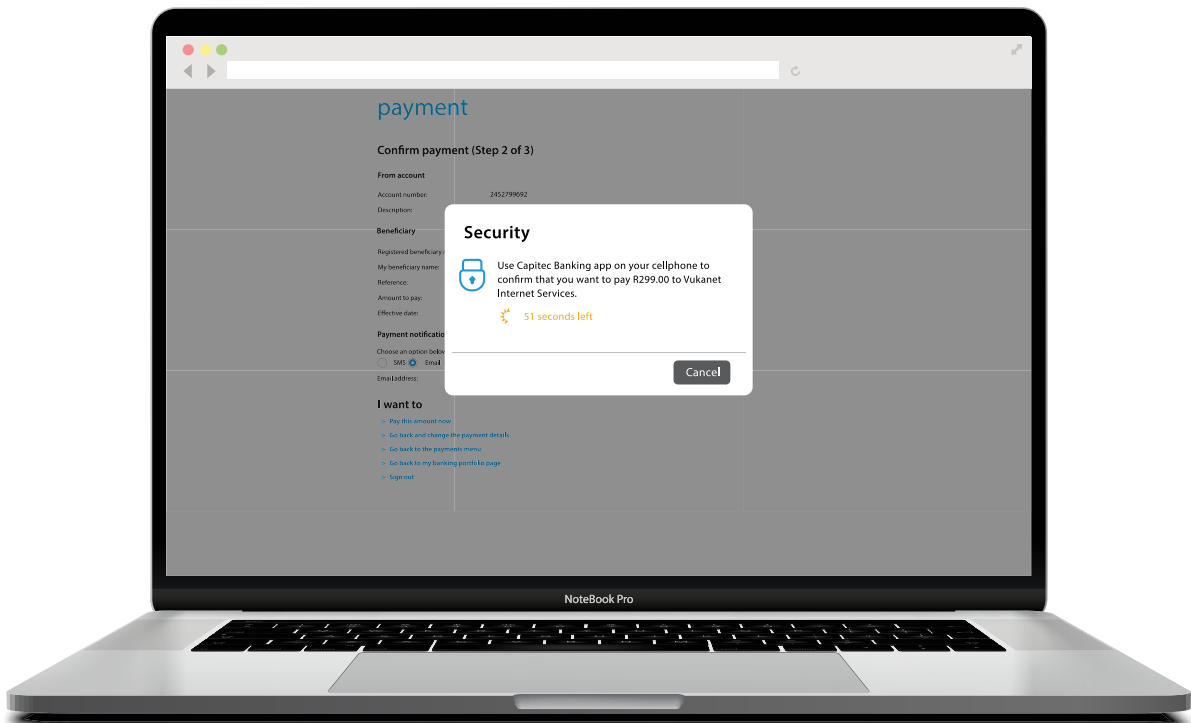


Step  
**11.**

**Pay**



Confirm using the Capitec banking app





Payment on  
Capitec Mobile

Step  
**1.**  
Mobile

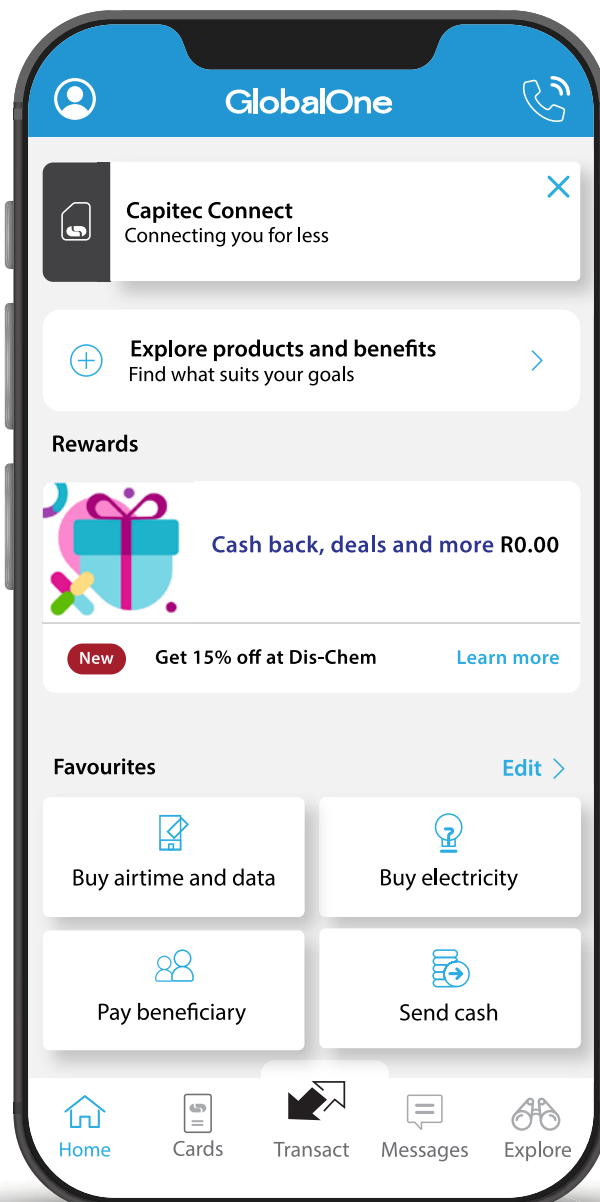
# Log in



Log in to your account



Open the banking app and go to the bottom and open "Pay beneficiary"

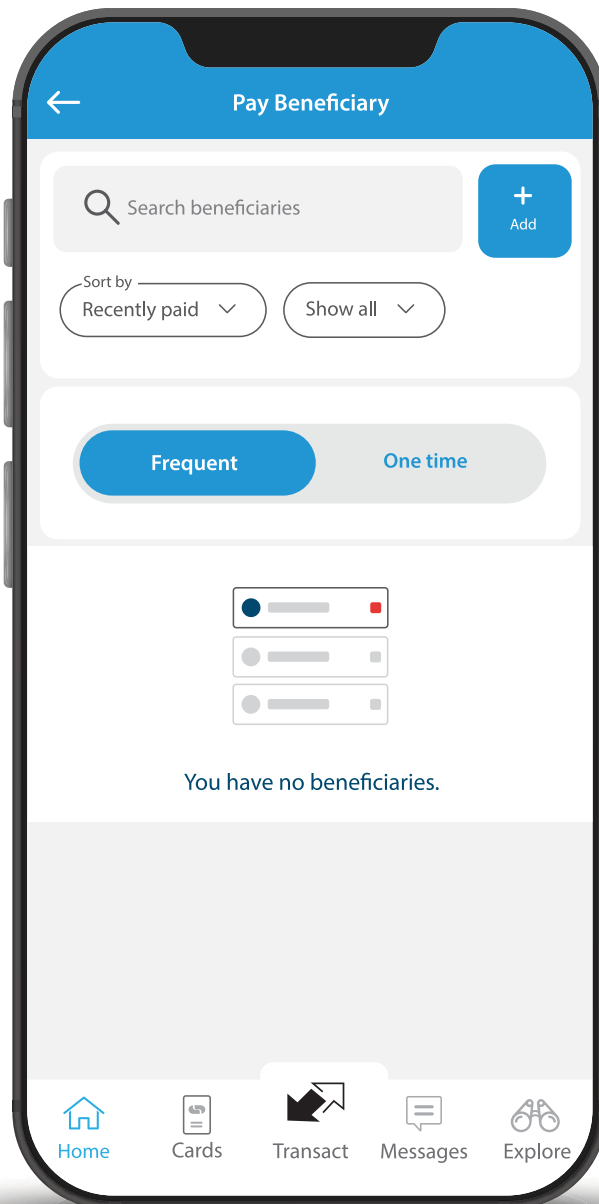


Step  
**2.**  
Mobile

# Add Beneficiary



Click on "Add"

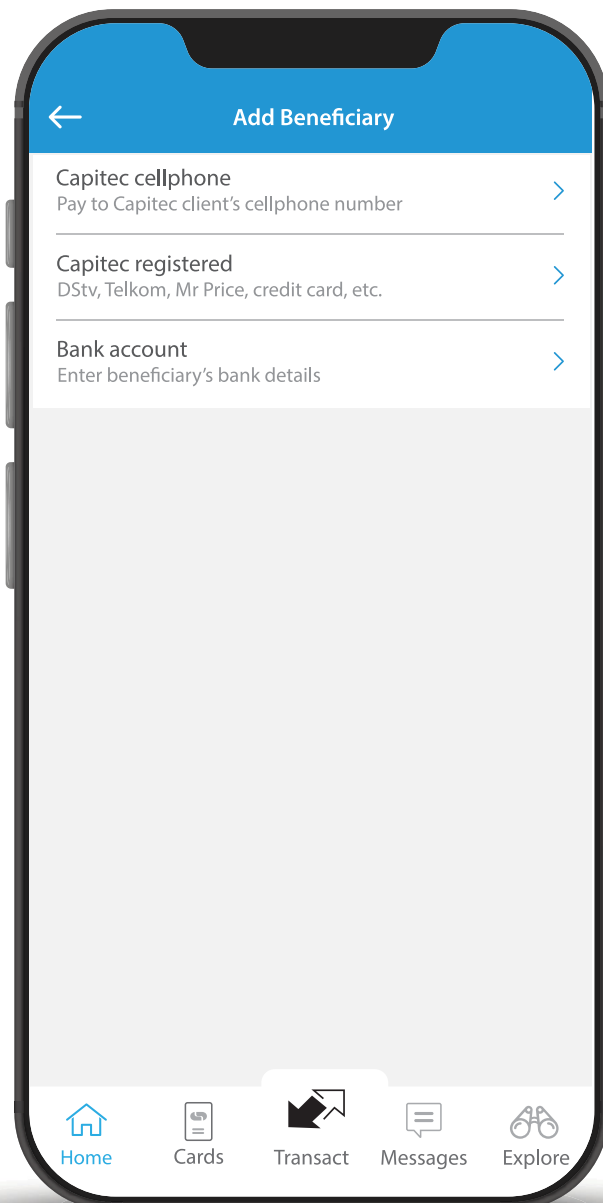


Step  
**3.**  
Mobile

# Add Beneficiary



Click on "Capitec Registered"



Step  
**4.**  
Mobile

# Add Beneficiary



Search for Vukanet and the beneficiary will pop up



Click on that

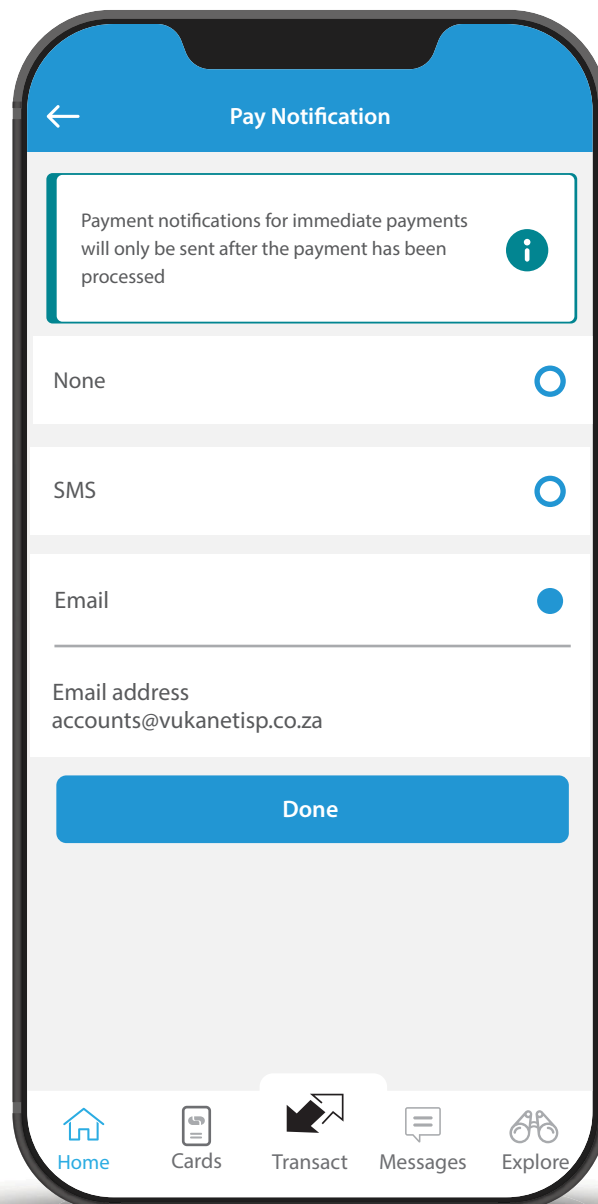


Step  
**5.**  
Mobile

# Add Beneficiary



Click on "Email" and enter  
"accounts@vukanetisp.co.za"



Step  
**6.**  
Mobile

# Add Beneficiary



Fill in your details and once done,  
click "Add"

← Add Beneficiary

Vukanet Internet Services  
\*\*\*0434

Beneficiary name  
**Vukanet**

Reference  
**ABC123**

One-time beneficiary  NO  
Used for once-off payment

Payment notification  
**accounts@vukanetisp.co.za**

**Add**

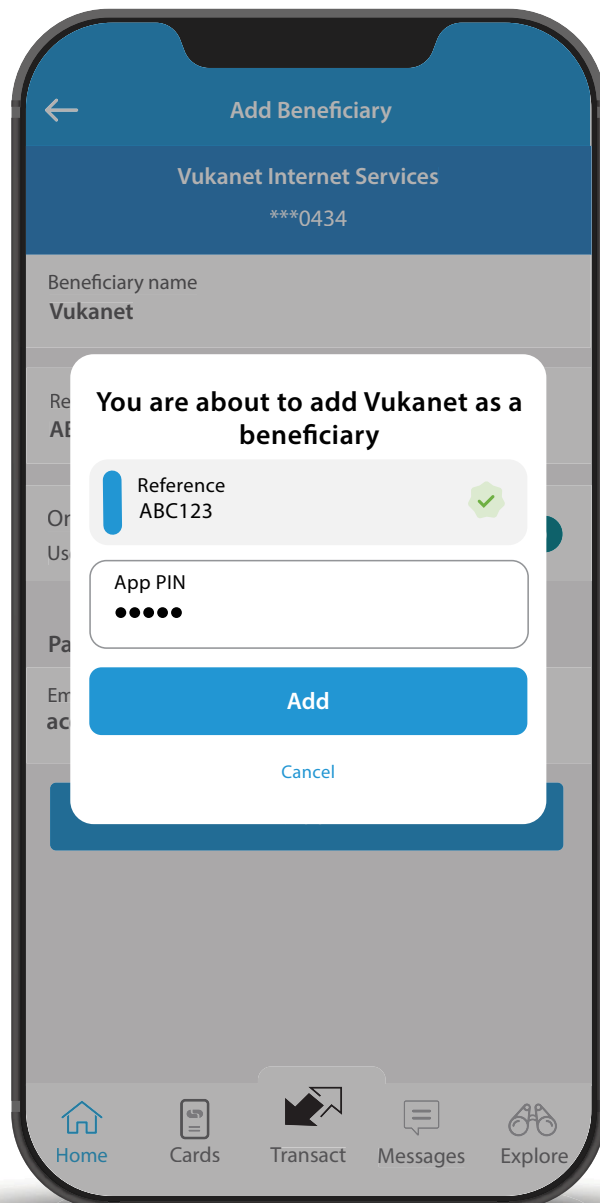
Home Cards Transact Messages Explore

Step  
**7.**  
Mobile

# Add Beneficiary



Confirm by entering your App Pin and click "Add"

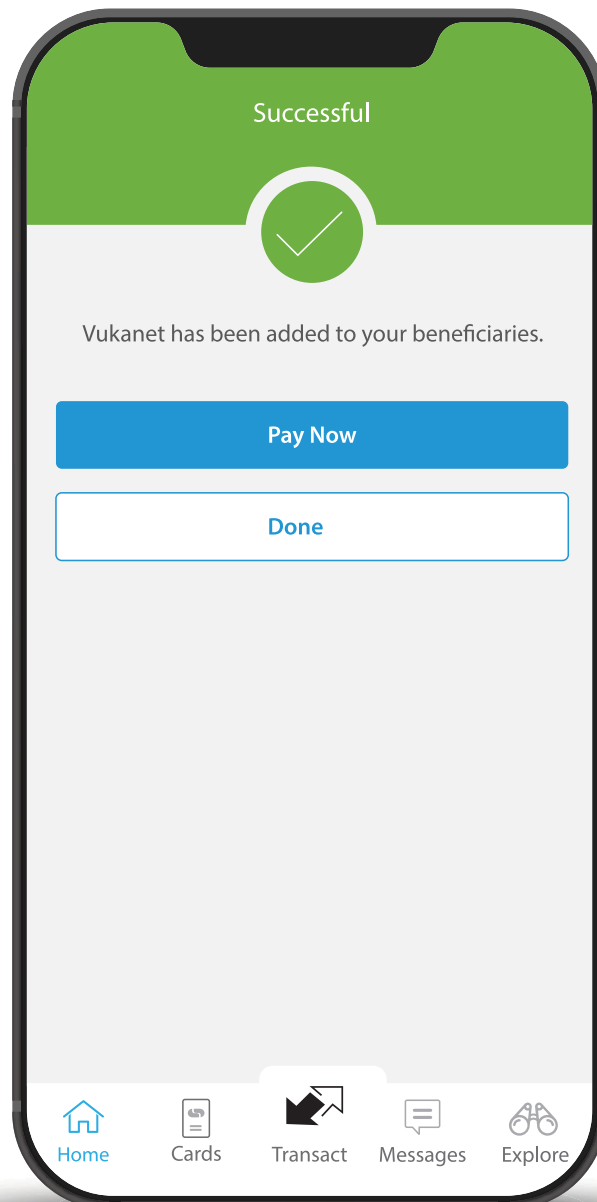


Step  
**8.**  
Mobile

# Add Beneficiary



Once Vukanet has been added,  
Click "Pay Now"

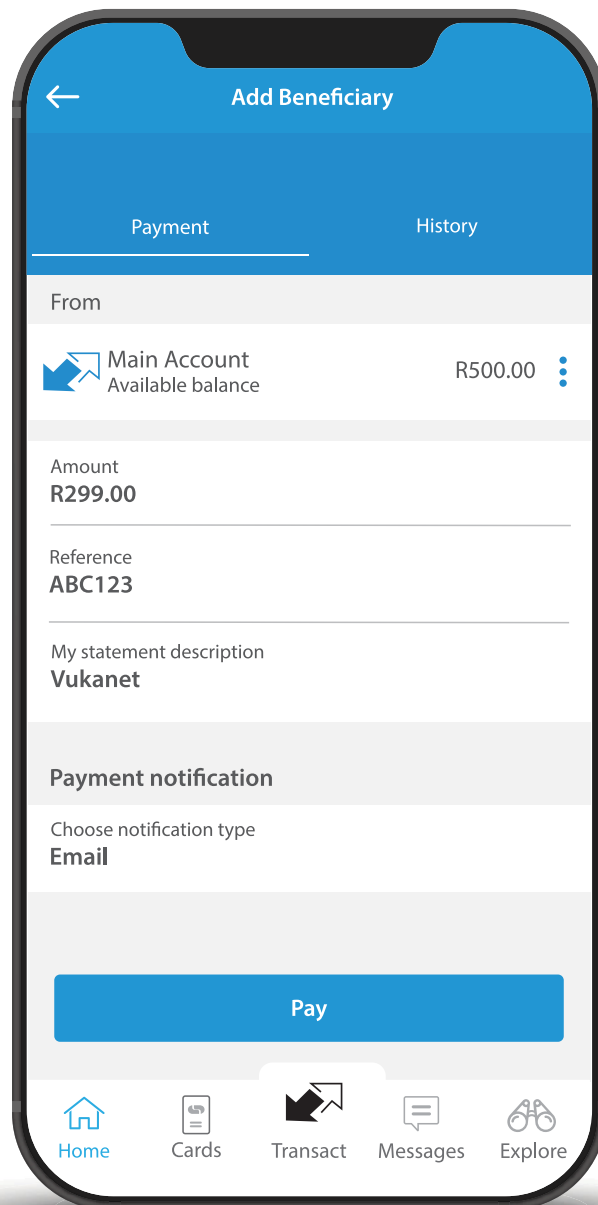


Step  
**9.**  
Mobile

# Pay



Enter amount and click "Pay"

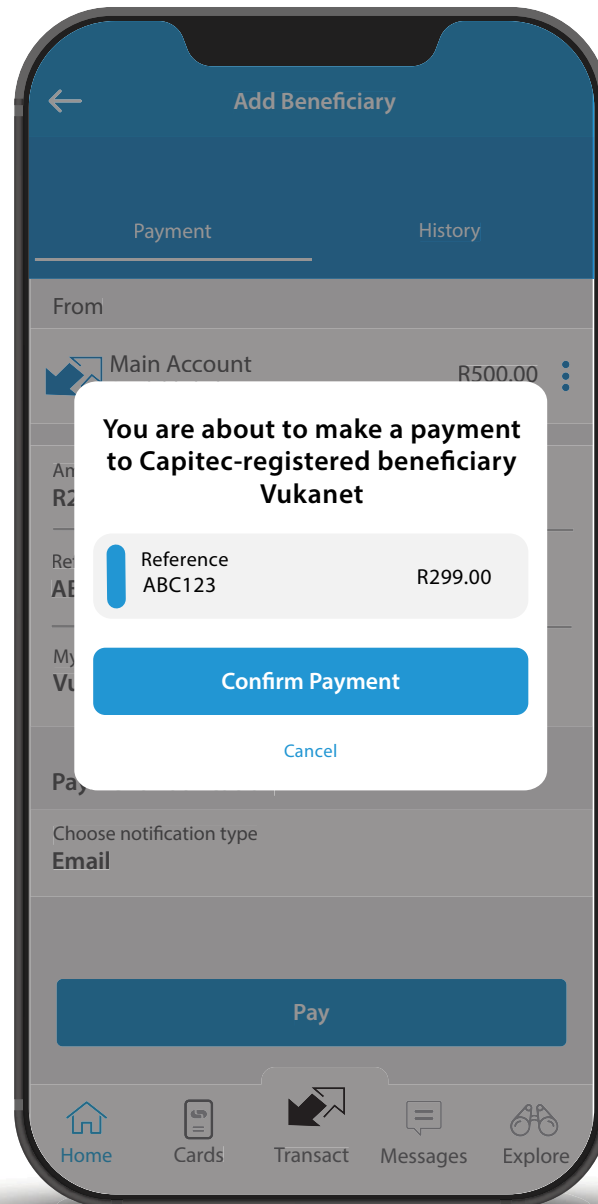


Step  
**10.**  
Mobile

# Pay



Click "Confirm Payment"





[www.vukanetisp.co.za](http://www.vukanetisp.co.za)

## Contact Us

### Email

[support@vukanetisp.co.za](mailto:support@vukanetisp.co.za)

### Other Emails

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