



vukanet



Vukanet
Payment Online Banking
FNB

Step 1.

Welcome Email

Refer to the Welcome Email that is sent to you.

Your **reference** will be **allocated** at the **bottom** of the **email**.

This **reference** is your **customer ID** with Vukanet.

Reference: ABC123



Step 2.

Pro Forma Invoice Email

Refer to the Pro Forma invoice for your reference as customer ID.

Use your Customer ID for payment.

Your **customer ID** consists of the **first 3 letters** of your **first name**, followed by **3 numbers** eg. **ABC123**

Reference: ABC123

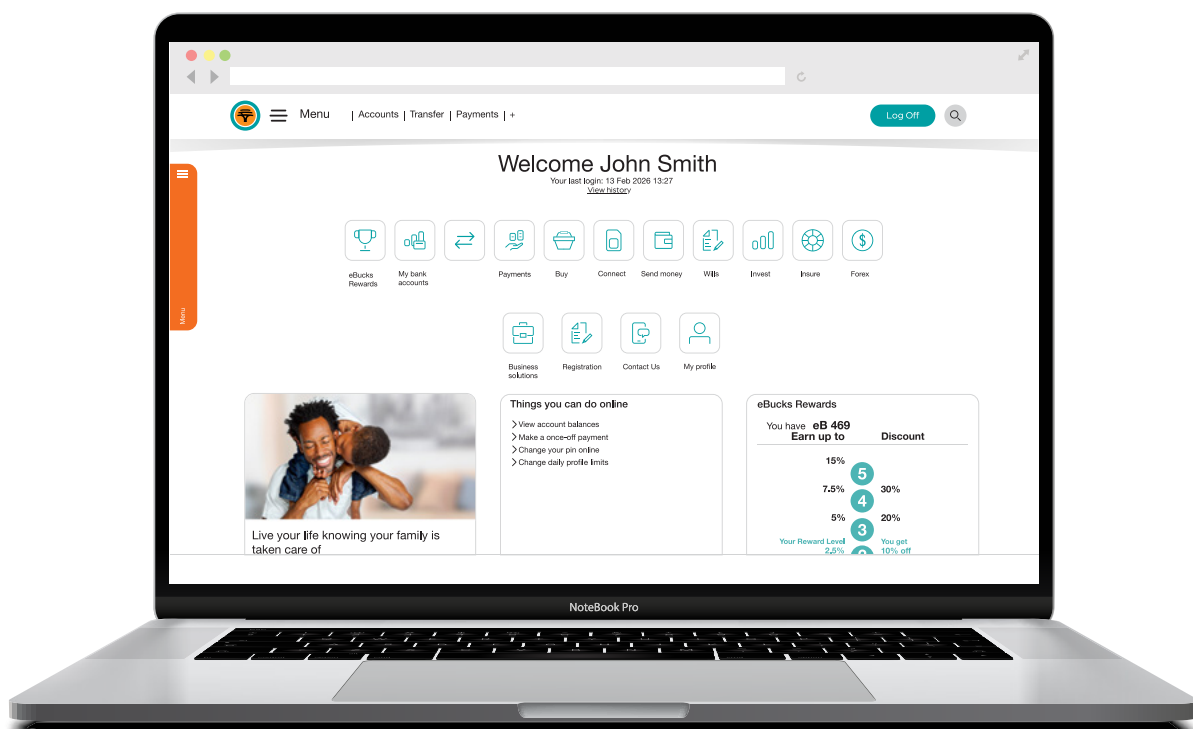


Step
3.

Log into your bank account



Login and click on payments

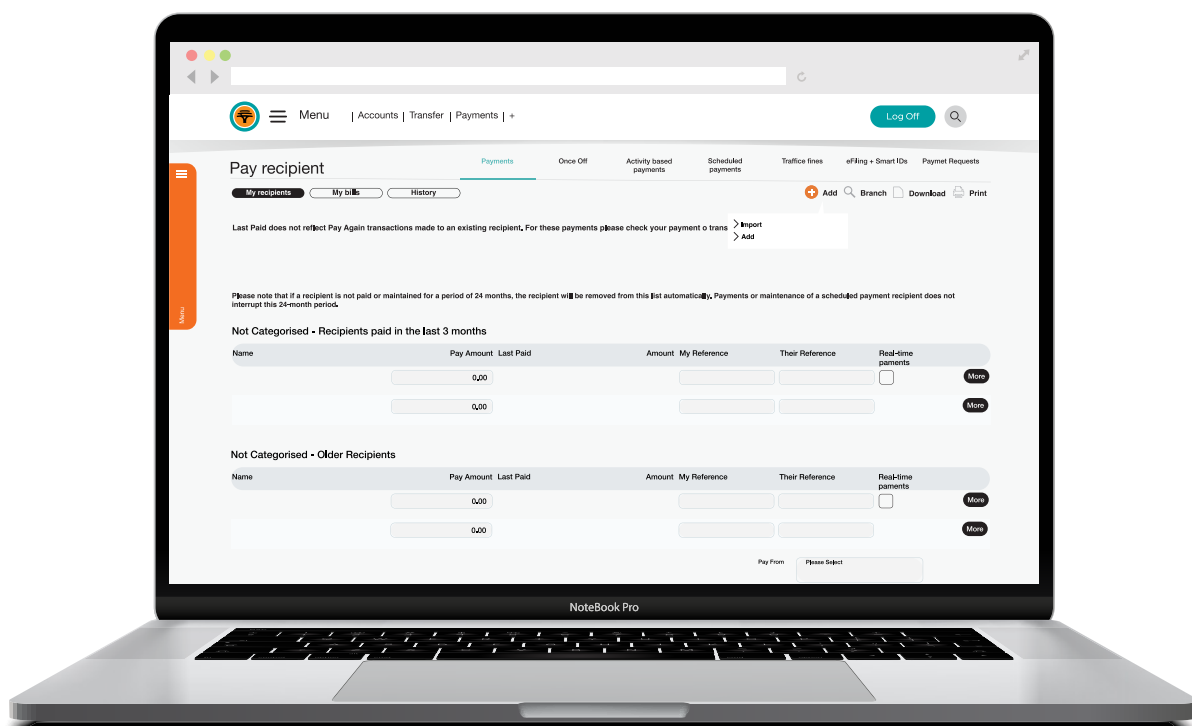


Step 4.

Add Recipient



Click on "Add" drop down and click on "Add" again



Step 5.

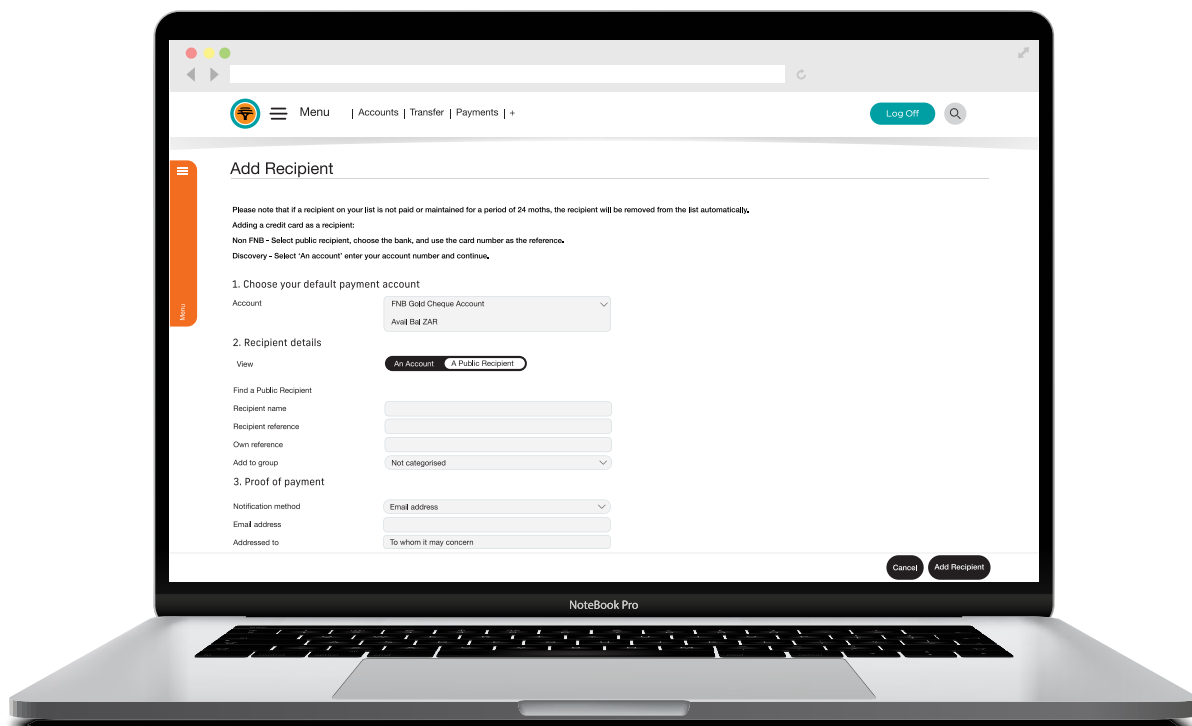
Add Recipient



Select your available account



Click on "A Public Recipient"



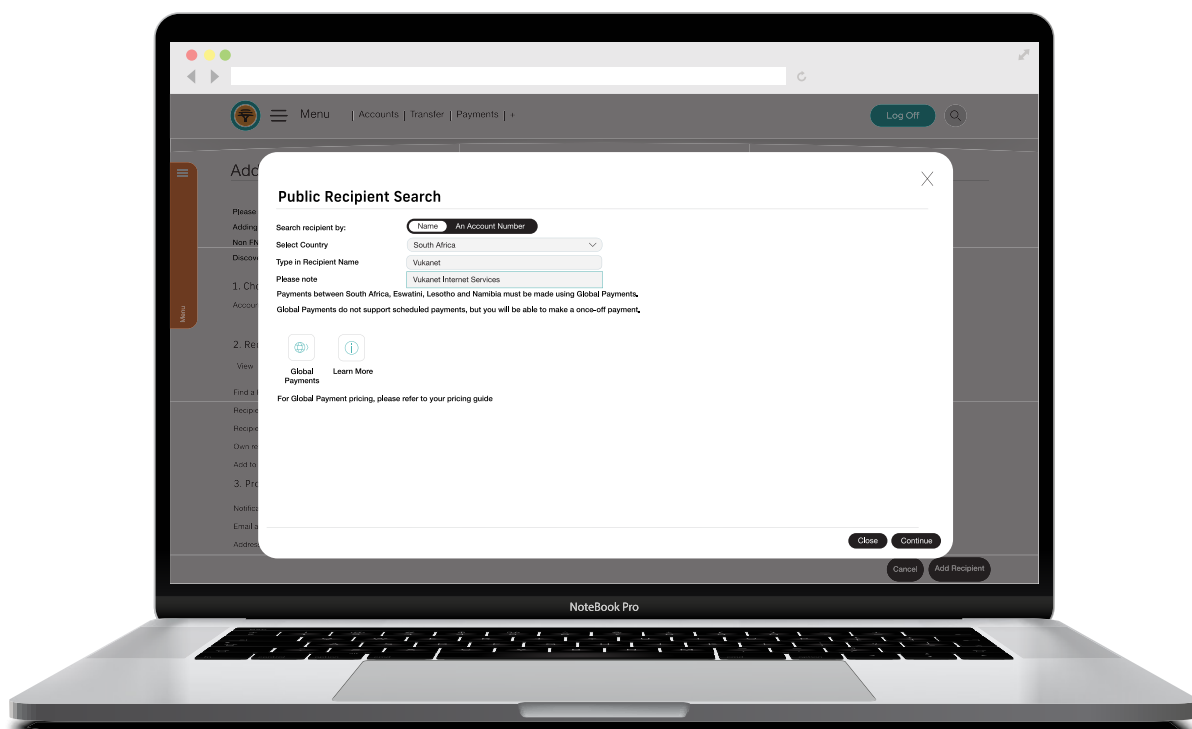
Step 6.

Add Recipient

→ Type Vukanet

→ Click on the search result

→ Click on the "Continue" button



Step 7.

Add Recipient



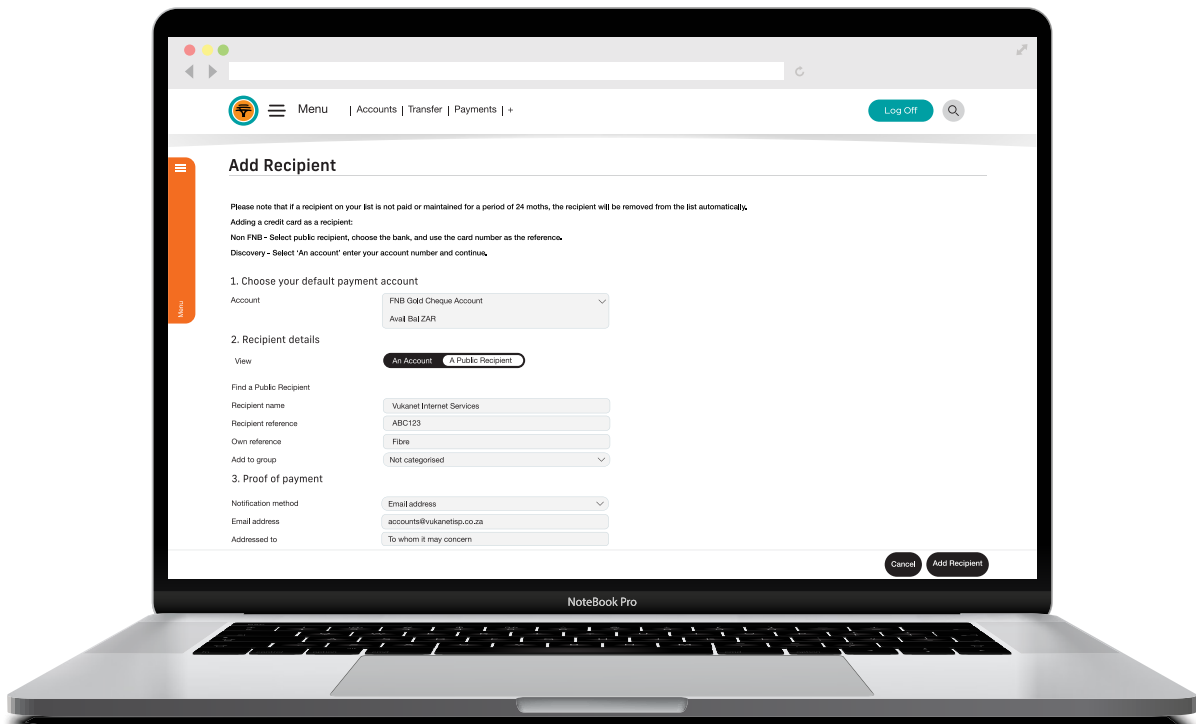
Account number is your customer ID reference that is given to you on your Proforma Invoice



Make sure to email the proof of payment to accounts@vukanetisp.co.za



Click on "Add recipient"



Step 8.

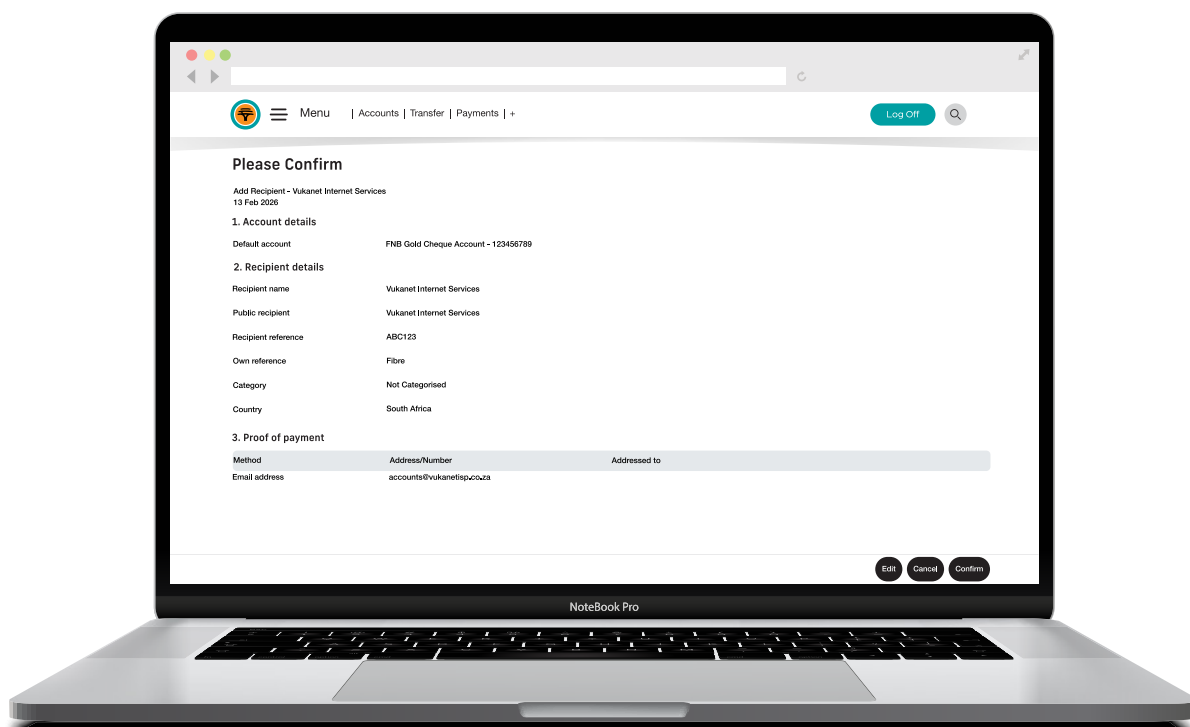
Pay



Check your details



Once details are correct click on the "Pay recipient now" button

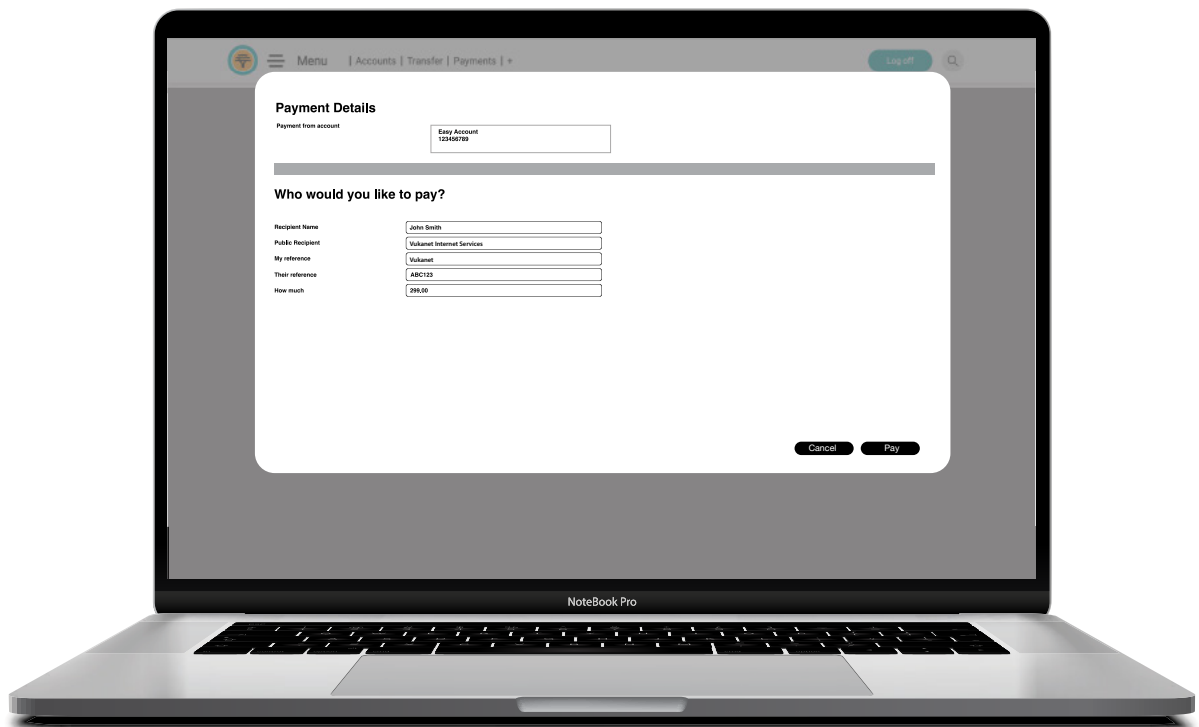


Step
9.

Pay



Enter the amount and select
"Pay" to proceed





Payment on FNB Mobile

Step 1. Mobile

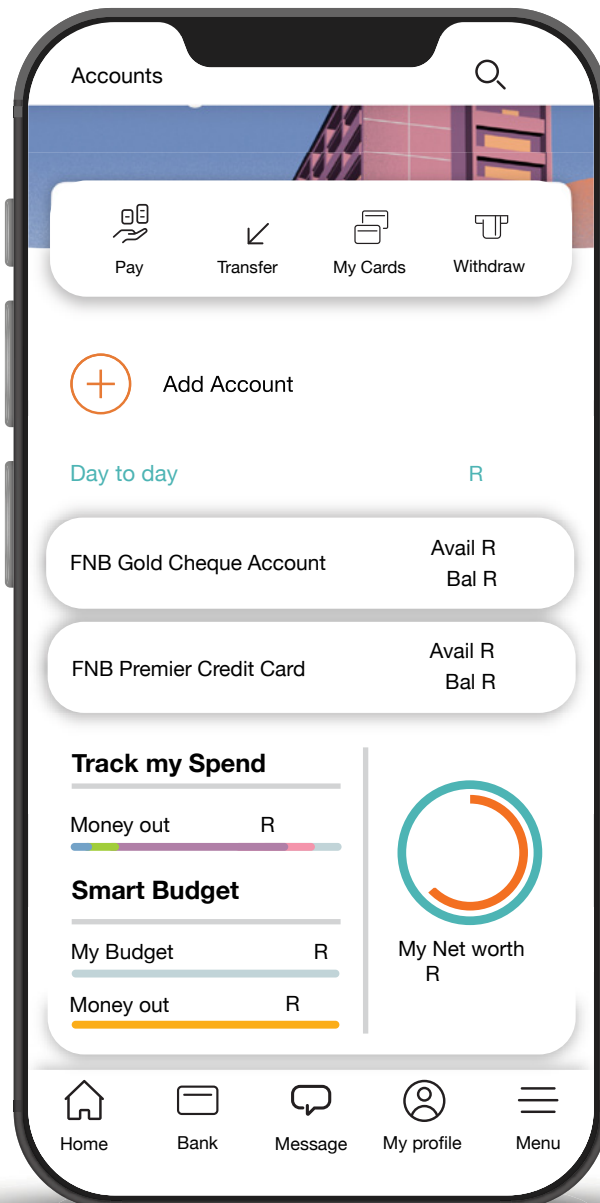
Log in



Log in to your account



Click on "Pay"

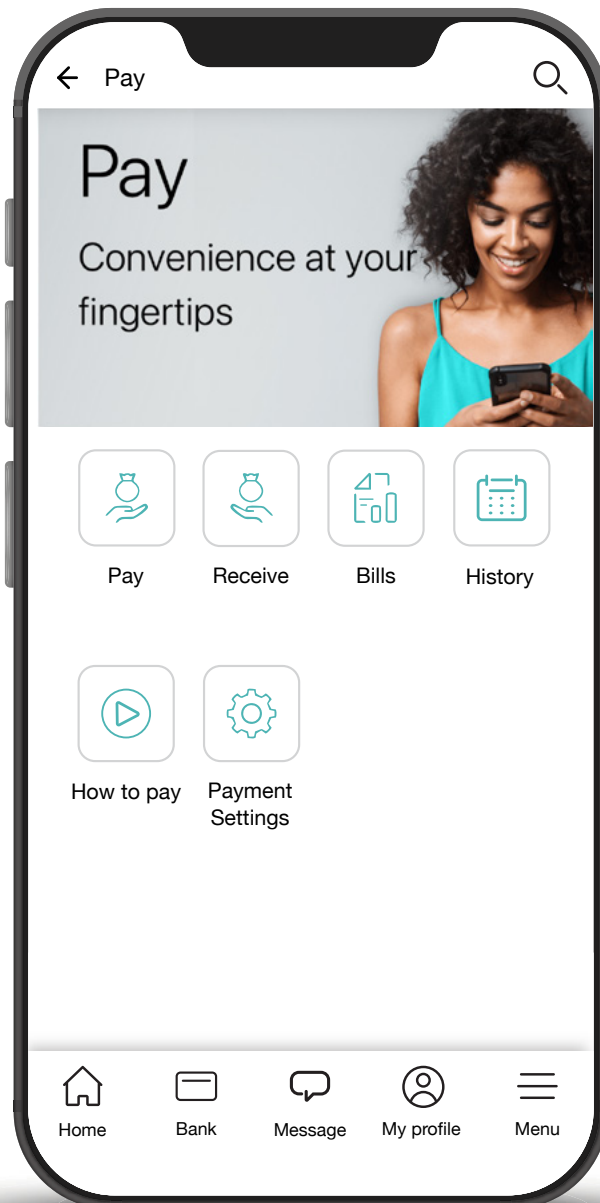


Step
2.
Mobile

Add Recipient



Click on "Pay" again

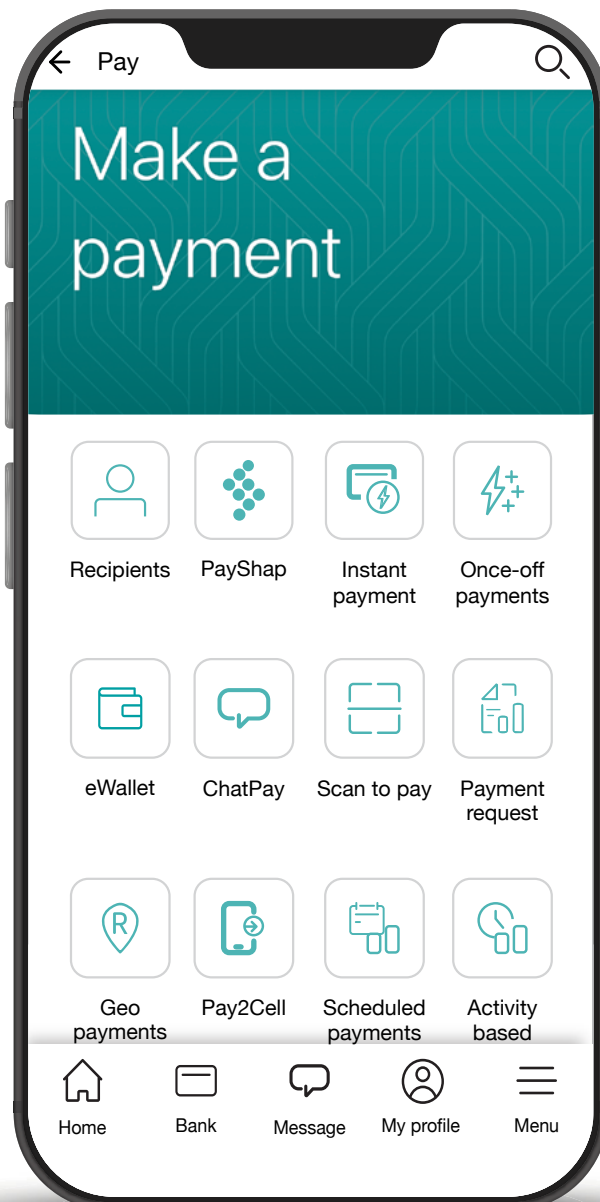


Step
3.
Mobile

Add Recipient



Click on "Recipients"

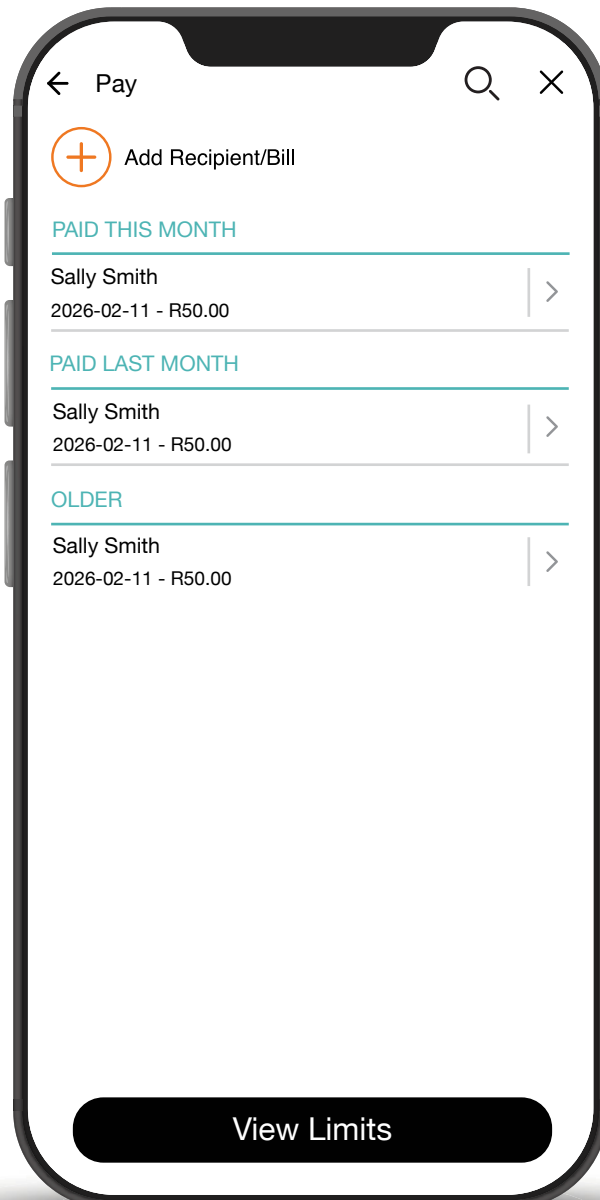


Step
4.
Mobile

Add Recipient



Click on "Add Recipient/Bill"

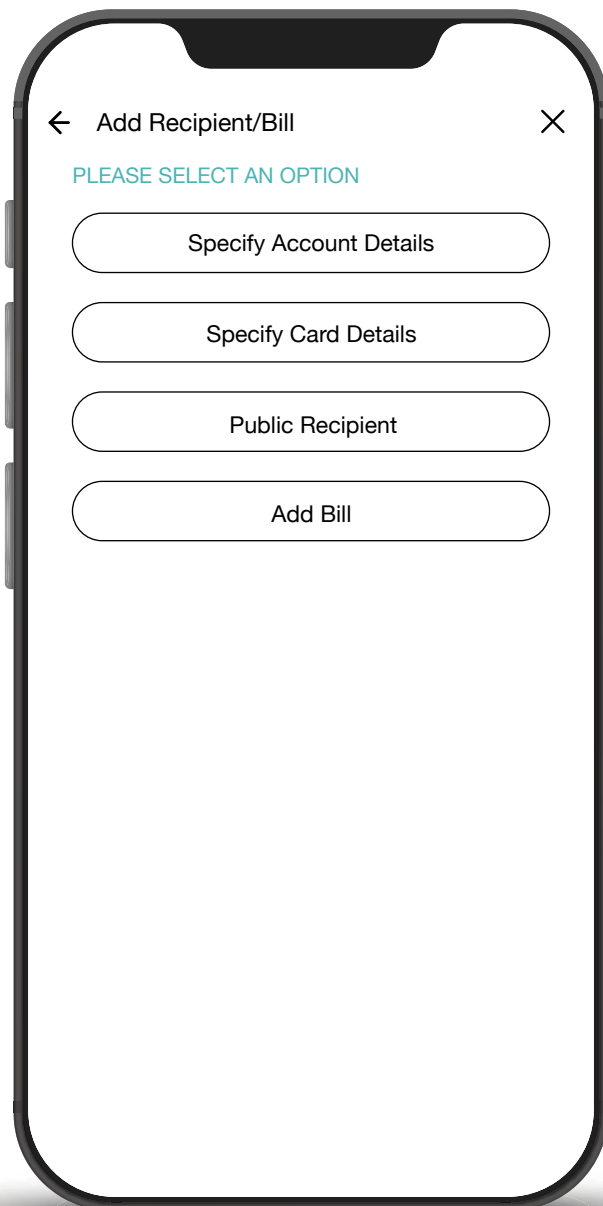


Step
5.
Mobile

Add Recipient



Click on "Public Recipient"

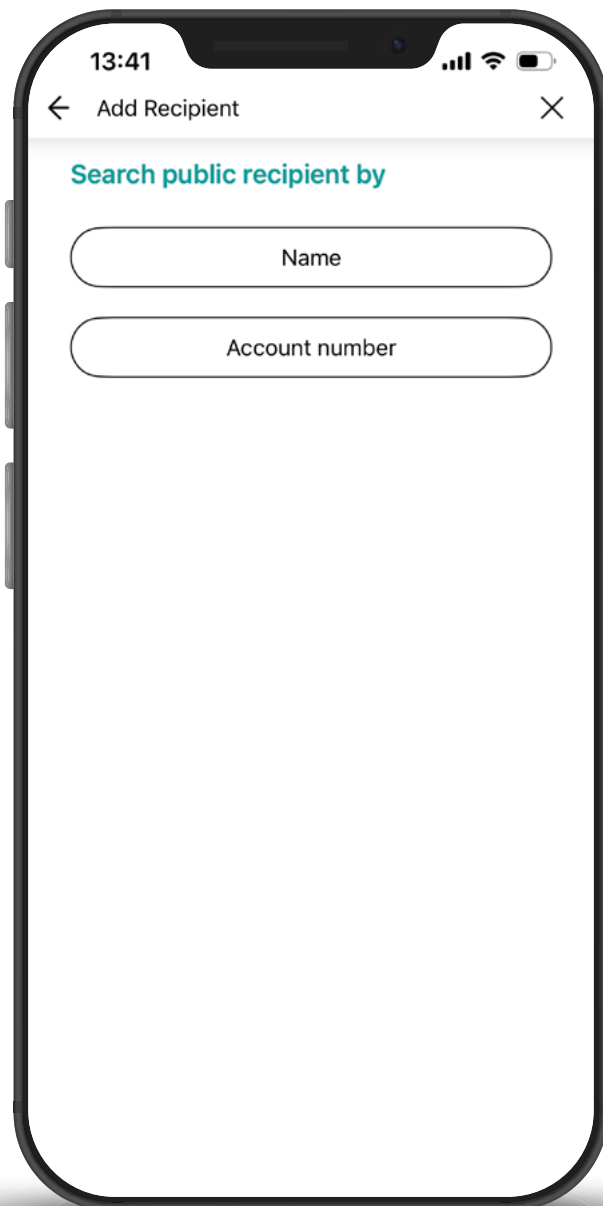


Step
6.
Mobile

Add Recipient



Click on "Name"

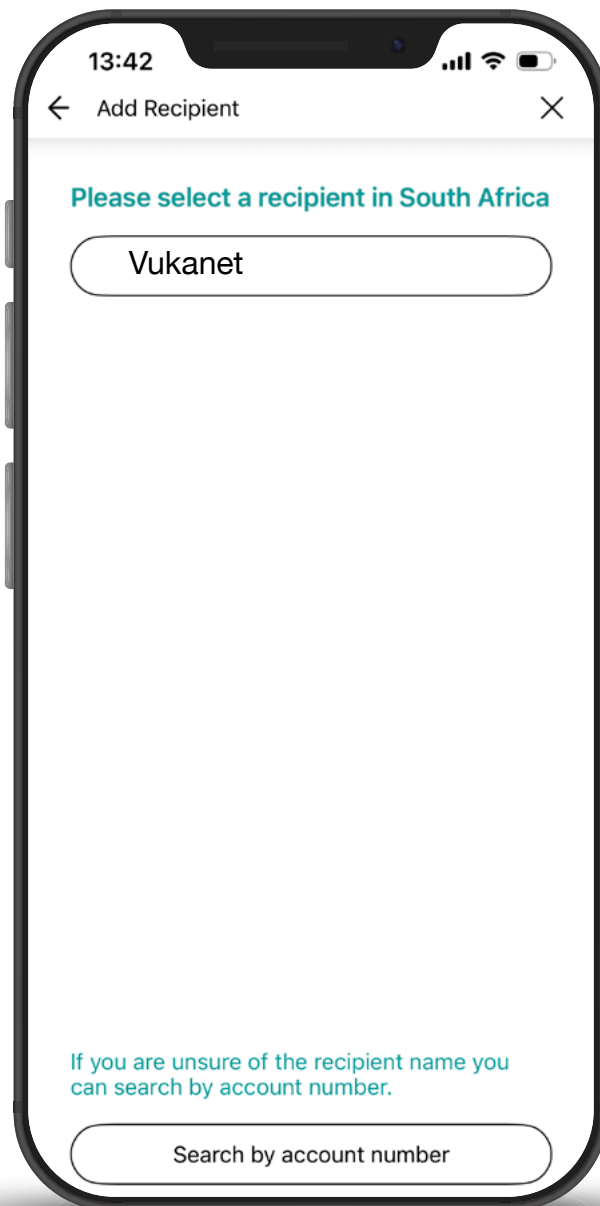


Step
7.
Mobile

Add Recipient



Type Vukanet in the search bar

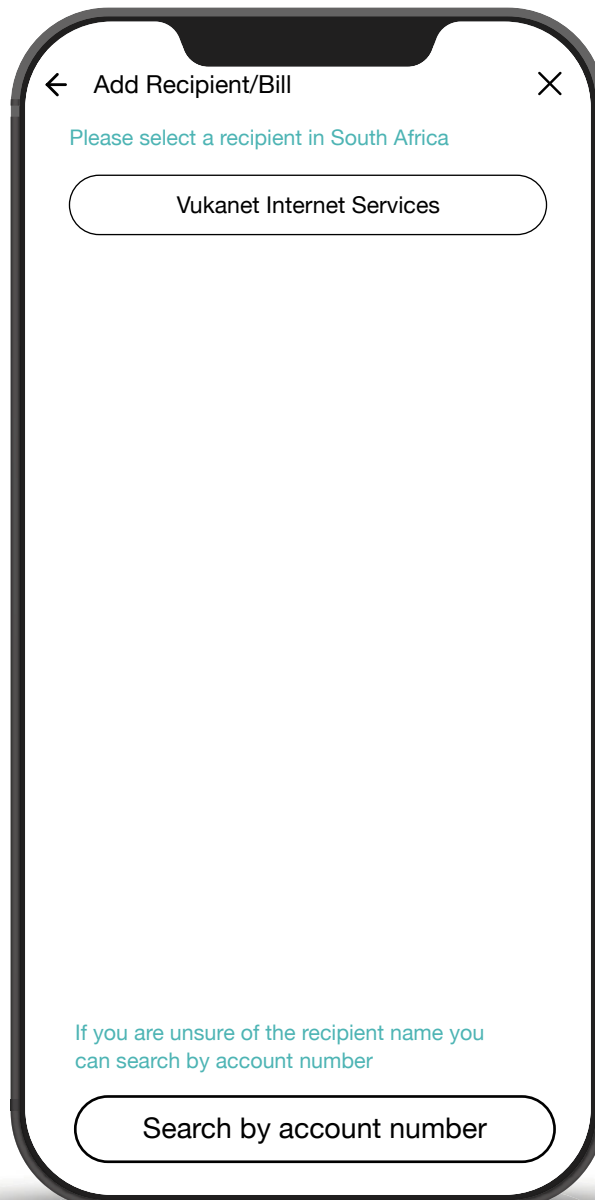


Step
8.
Mobile

Add Recipient



Select "Vukanet Internet Services"



Step
9.
Mobile

Add Recipient



Fill in the details then use your unique customer ID that is given to you on your Proforma Invoice



Click on "Send poof of payment"




Click on "Continue"


← Add Recipient/Bill ×

From

From

 FNB Gold Cheque Account
R Available

Recipient

 Vukanet Internet Services

Name:
Vukanet Internet Services

Own Ref:
Fibre

Recipient Ref:
ABC123

Send proof of payment?

View Cut Off Times

Search

Step
10.
Mobile

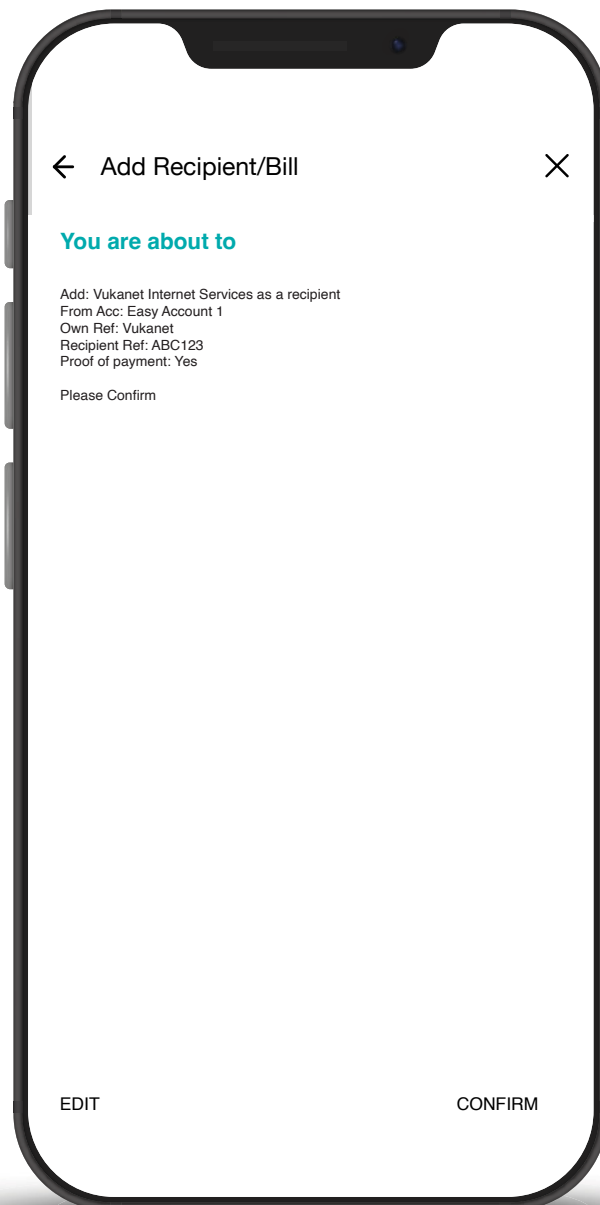
Add Recipient



Make sure your information is correct



Click on "Confirm" once your details are correct



Step
11.
Mobile

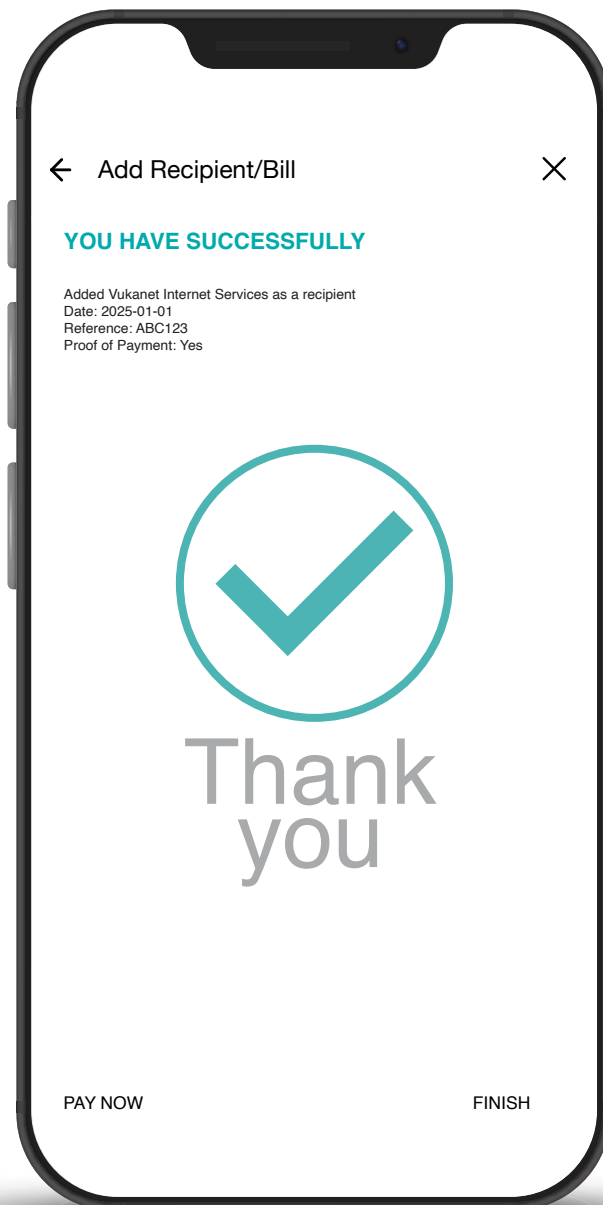
Add Recipient



You have added the public recipient only



Click on "Finish" to save it

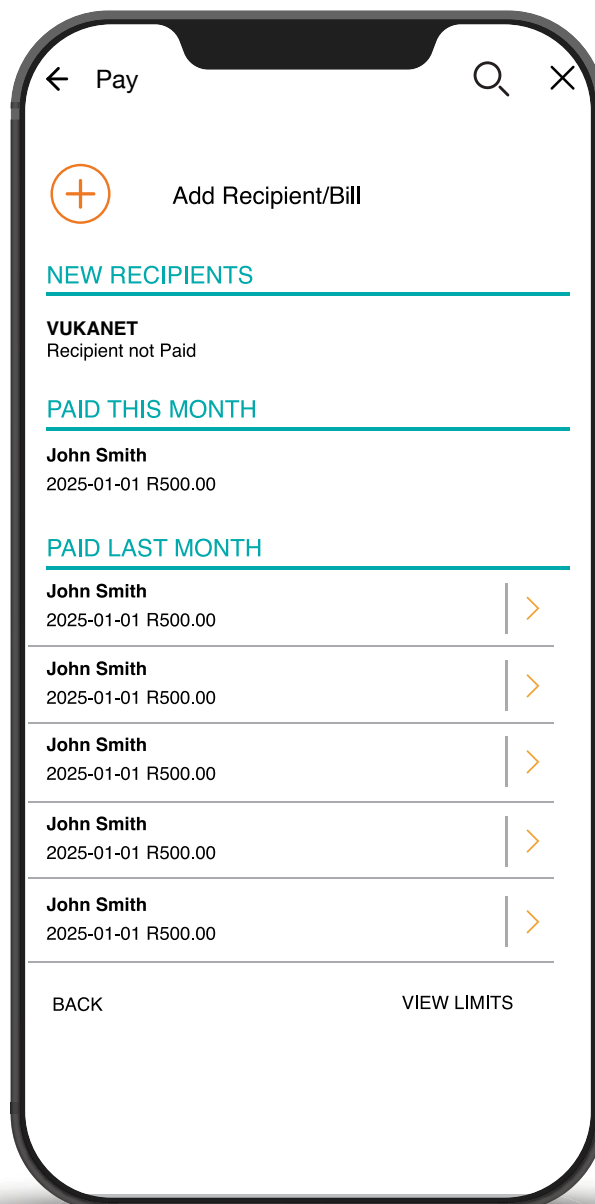




Go back to this tab



Click on the new recipient tab
you have made



Step
13.
Mobile

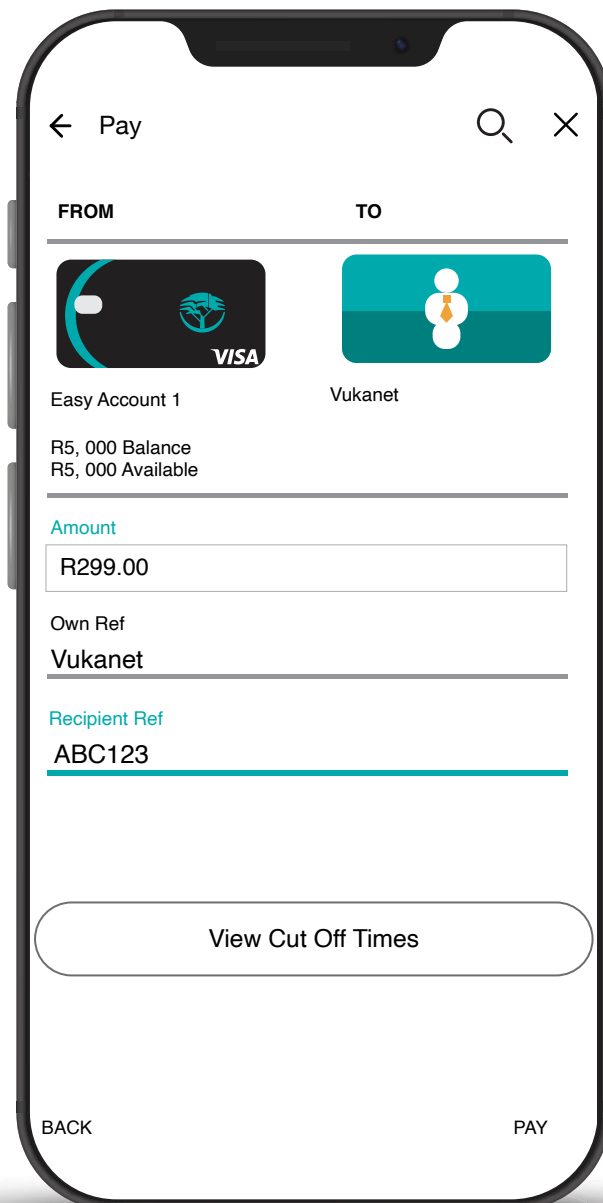
Pay



Add your amount



Double check your Customer ID.
Once this is done, click on "Pay"



Step 14. Mobile

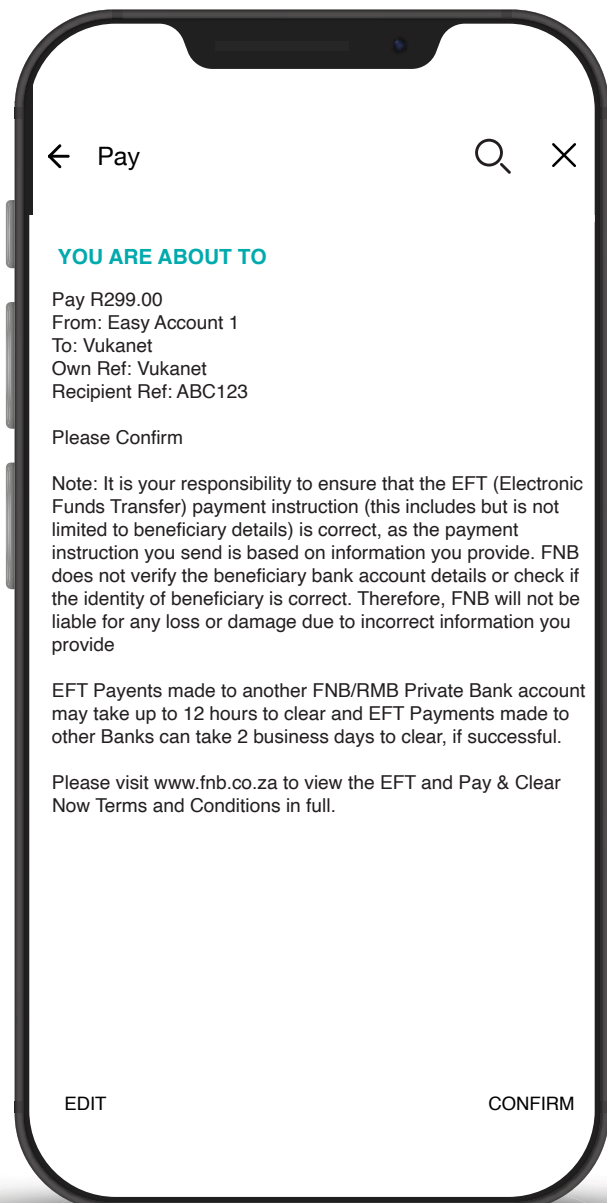
Pay



Check the details



Click "Confirm"



Step
15.
Mobile

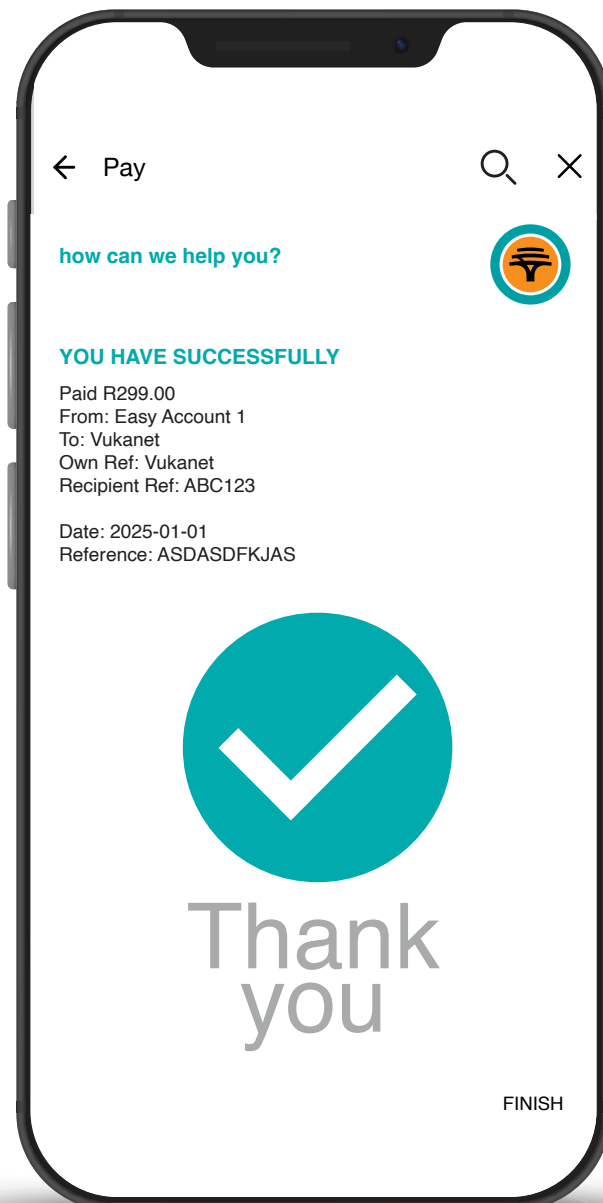
Pay



This step shows the payment has been made



Click "Finish"





www.vukanetisp.co.za

Contact Us

Email

support@vukanetisp.co.za

Other Emails

cancellations@vukanetisp.co.za

accounts@vukanetisp.co.za

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